

Hisense



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HISENSE FORTUNE PROSPERITY SPECIAL TERMS & CONDITIONS

Organizer

1. This **“FORTUNE PROSPERITY SPECIAL” (“FREE GIFT REDEMPTION”)** is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) (“the Organizer”) and FREE GIFTS are only valid for purchases made within 15th January 2021 to 28th February 2021.
2. This **“FORTUNE PROSPERITY SPECIAL OPEN CNY ANGPAO (“OPEN CNY ANGPAO”) and MAKE A WISH (“MAKE A WISH”)** is organized by Hisense (Malaysia) Sdn. Bhd. (897237-P) (“the Organizer”) and is open to all Malaysian residents with a valid MyKad and address in Malaysia only, aged 18 years and above as of 1st January 2021.
3. The Organizer reserves the right to amend the Terms & Conditions listed at any time without prior notice.

FREE GIFT REDEMPTION

(FOR SELECTED HISENSE MODELS PURCHASE)

Eligibility

FREE GIFT REDEMPTION is not valid for corporate purchase, online purchase and project sale. FREE GIFT REDEMPTION only valid for selected Hisense Models listed in the leaflet of FORTUNE PROSPERITY SPECIAL.

Duration

This Free Gift Redemption period from 15th January 2021 at “00:00:01” to 5th March 2021 “23:59:59”. The Organizer reserves the rights to change, postpone, reschedule or extend the FREE GIFT REDEMPTION at any time without prior notice. No claims/questions shall be entertained in this regard. The Organizer will not entertain any redemption requests after expiry date of Free Gift Redemption period. FREE GIFT only limited to 1 (one) per model as listed in the leaflet of FORTUNE PROSPERITY SPECIAL.

Redemption Details

1. To redeem FREE GIFT, Customers are required to complete the following:
 - a. Purchase selected Hisense model listed in the leaflet of FORTUNE PROSPERITY SPECIAL to entitle for FREE GIFT.
 - b. Then, redeem FREE GIFT at www.hisense-campaigns.com.my. Customers are required to provide below information to redeem FREE GIFT. Only original receipt/invoice with clearly printed transaction amounts, model name, date and outlet name

will be accepted for redemption. The Organizer reserves the right to disqualify any redemption at their discretion.

- Full Name as per MyKad
- Contact number, email and delivery address
- Retailer name and model name
- Snap a picture of the proof of purchase (purchase receipt/invoice)
- Make A Wish

2. All FREE GIFTS are available on a first-come-first-served basis, while stocks last, it's non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash. The Organizer reserves the right to make the final decision on all matters related to the FREE GIFT REDEMPTION.

3. FREE GIFT for selected models:

- Netflix Gift Card
 - RM 100 x 1: 75A7500F (4K UHD Smart TV), RM 100 x 1: 65U800QF (4K ULED Smart TV), RM 200 x 1: 85A7500F (4K UHD Smart TV), RM 500 x 1: 100L5F (4K Laser Smart TV).
 - The Organizer will provide Netflix Gift Card PIN via marketingdp@hisense.com. Please go to www.netflix.com/redeem and enter the PIN, then choose the plan and enjoy your favourite movie.
- MPOW Sport Bluetooth 5.0 Earphone (waterproof and wireless)
 - 58A7100F (4K UHD Smart TV), 65A7100F (4K UHD Smart TV), 55A7400F (4K Android Smart TV), 65A7400F (4K Android Smart TV)
- EURO CUP Pillow Blanket
 - AI10KAGS (1.0HP KA Smart Inverter Air Conditioner), AI13KAGS (1.5HP KA Smart Inverter Air Conditioner), AI20KAGS (2.0HP KA Smart Inverter Air Conditioner), AI25KAGS (2.5HP KA Smart Inverter Air Conditioner)
- Premium Gastronomy Set (Non-Stick)
 - AI10TUGS (1.0HP TU Smart Inverter Air Conditioner), AI13TUGS (1.5HP TU Smart Inverter Air Conditioner), RT486N4FBV (450L, 2 Door Inverter Refrigerator), RT600N4FBV (550L, 2 Door Inverter Refrigerator), RS686N4AWU (620L, Side by Side Inverter Refrigerator), RS700N4AWBUI (640L, Side by Side Inverter Refrigerator), RQ566N4AWU (520L, 4 Door Inverter Refrigerator), RQ758N4ASV (720L, 4 Door Inverter Refrigerator)

4. FREE GIFT will be delivered to the address provided by customer within 2 to 4 weeks after the promotion is ended on 28th February 2021. FREE GIFT to East Malaysia may take longer delivery lead time. FREE GIFT will be delivered at the Organizer's option. The Organizer shall not be liable for any risk, loss or damage to the FREE GIFT upon delivery. Neither shall

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Organizer be liable for or obligated to recognize or replace defective, damaged or stolen FREE GIFT.

5. FREE GIFT is subject to availability. The Organizer shall reserve the right at its absolute discretion to substitute any of the FREE GIFT with that of similar value, at any time without prior notice. The values of the FREE GIFT are correct at the time of printing.
6. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via WhatsApp and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>).

OPEN CNY ANGPAO

(FOR ALL HISENSE MODELS PURCHASE)

Eligibility

Employees of the Organizer shall not be eligible to participate in this OPEN CNY ANGPAO. To participate in this OPEN CNY ANGPAO, purchase any of Hisense products from Authorized Dealers from 15th January 2021 to 28th February 2021 to entitle for one (1) OPEN CNY ANGPAO entry ("Entry"). Corporate purchase and project sale are not eligible to enter this contest.

Duration

This OPEN CNY ANGPAO will run from 15th January 2021 at "00:00:01" to 28th February 2021 "23:59:59" ("OPEN CNY ANGPAO Period"). The Organizer reserves the rights to change, postpone, reschedule or extend the OPEN CNY ANGPAO Period at any time. All entries received outside the Period will be disqualified.

Participation in this OPEN CNY ANGPAO

1. To participate, Customers ("Participants") are required to complete the following criteria ("OPEN CNY ANGPAO Criteria"):
 - a. Participants are required to register details at www.hisense-campaigns.com.my, Any incomplete entries will be disqualified.
 - b. Kindly retain the original sales receipt which clearly displays the itemized purchase of Hisense model & details to serve as proof of purchase ("POP") for purposes of verification if selected as one of the winners to win Touch 'n GO prize ("PRIZE") in the OPEN CNY ANGPAO.
 - c. Participants only be eligible to win one (1) prize in the event the participant if selected as a winner. In the event of similar or copied Entries from different participants, the earliest submitted Entry will be treated as the valid entry based on the time of receipt.

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Hisense will take 5 working days to verify the purchase invoice or receipt and PRIZE will be released for valid entry to winners.

MAKE A WISH

(FOR ALL HISENSE MODELS PURCHASE)

Eligibility

Employees of the Organizer shall not be eligible to participate in this MAKE A WISH. All entries participated in OPEN CNY ANGPAO from 15th January 2021 to 28th February 2021 will be automatically eligible and entitle for one (1) wish (“Entry”) in MAKE A WISH. Corporate purchase and project sale are not eligible to enter this MAKE A WISH. Participants with multiple entries will be disqualified, the Organizer will only take the earliest submitted Entry as the valid entry based on the time registered. All entries received after the MAKE A WISH Period shall not be entertained.

Participation

1. Participants must write down one (1) wish on the registration form at www.hisense-campaigns.com.my and stand a chance to make the wish come true with the Organizer’s support. Failure to provide the required information below will automatically be disqualified to enter MAKE A WISH.
 - o Full Name as per MyKad
 - o Contact number, email and delivery address
 - o Retailer name and model name
 - o Snap a picture of the proof of purchase (purchase receipt/invoice)
 - o Make A Wish
2. The Wish (“Prize”) which is beyond The Organizer’s capabilities will be considered an invalid entry, the impossible wish list such as “I wish to have a new girlfriend/ boyfriend, I wish to meet my favorite actor, I wish to fly and etc.”. Entry on behalf of another person will not be accepted and considered disqualify. The Wish must comply with all applicable laws and regulations in Malaysia. The Organizer reserves the right for all final explanation and decision for the WISH which is beyond The Organizer’s capabilities, no complaint or appeal in all means will be entertained.
3. One (1) winner will be chosen on 8th March 2021 and The Organizer will announce the winner at Hisense Malaysia Facebook www.facebook.com/HisenseMalaysia. The Organizer will make Winner wish come true. The Organizer will select one (1) winner randomly from the pool of participants who have meet The Organizer’s eligibility requirements and fulfill

the WISH. The total Prize value is up to RM5,000 (inclusive of all taxes). Additional costs will not be borne by the Organizer and winner will need to bear the additional expenses.

MAKE A WISH Prize Redemption

1. The Organizer will announce the Winner on the official Hisense Facebook page www.facebook.com/HisenseMalaysia and the Winner will be notified through WhatsApp messaging, from number: +6010-950 8077 to your registered number. The Winner need to respond the Organizer within 5 days after announcement on official Hisense Facebook page or through WhatsApp messaging. If the Winner cannot be contacted whatsoever reasons within 5 days of being selected, the Organizer reserves the right to withdraw the Prize from the winner and select another winner using the same process. Prize must be claimed by 31st March 2021. The Prize must be collected in person at an agreed location.
2. Winner may be required to go on video recording during the period of fulfill the Wish as this is the Organizer marketing activity. The Winner will be disqualified and prize will be forfeited and no correspondence or appeal will be entertained if cannot be contacted and if he/she could not perform video recording. If Winner wish to purchase item which the Organizer offer (electrical appliances), Winner is not allowed to use the spending on item which are from The Organizer's competitors. The Organizer reserves the rights to change, postpone, reschedule or extend this activity at any time without prior notice.
3. Prize is non-transferable, non-refundable, non-exchangeable and can't be redeemed for cash in part or full. All transportation, accommodation, personal and/or any other related costs, fees and/or expenses incurred to redeem the prizes are the sole responsibility of the winner.
4. By submitting personal information, customers hereby agree that the Organizer may collect, obtain, store and process your personal data that provide via WhatsApp and agree all the PDPA clauses mentioned on Hisense website (<https://www.hisense.com.my/pdpa-privacy-notice/>)

Liability and Responsibility

1. Customers/ Participants shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in PRIZE redemption and/or utilization of the FREE GIFT. The Organizer shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
2. The Organizer is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized

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access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the Internet and/or websites.

3. The FREE GIFT/ PRIZE is provided on an “as is” basis and, except as otherwise prohibited by applicable law, the Organizer expressly disclaim any warranty of any kind, including, but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement. The Organizer cannot guarantee and does not promise any specific results from use of the HISENSE or HISENSE Malaysia Facebook page. No advice or information, whether oral or written, obtained by you from us, or from or through the HISENSE or HISENSE Malaysia Facebook page shall create any warranty not expressly stated herein.
4. The Organizer shall not be held liable or responsible for any delay and/or failure in the receipt of entry due to the inability of the respective Internet Service Provider (ISP) company and/or telecommunication network to provide timely and/or efficient internet and/or telecommunication services.

Organizer's Rights

By submitting your information, all Customers/ Participants are agreed and acknowledge that all intellectual property rights thereto shall belong to the Organizer. The Organizer shall have the exclusive right to use, edit, modify and publish the entry submitted by all the Participants, publish the names of the Participants, in any way it deems fit for any advertising, trade, promotional purpose and for any other reason whatsoever, without any further notice to the Participants and the Participants shall not claim ownership or any payment or compensation on the materials. For the avoidance of doubt, the submissions will not be edited for judging purposes.

Other Terms and Conditions

1. All purchase receipts submitted must be original and shall not breach any intellectual property rights belonging to any party. The participants shall not pose, distribute, reproduce or submit in any way whatsoever, any materials containing any other party's intellectual property rights, including but not limited to copyrights, or other proprietary information owned by another party without obtaining the prior written consent of the owner of such intellectual property rights or proprietary information. If you believe that your work has been copied and posted in a way that constitutes an intellectual property infringement, please contact the Organizer.
2. This Terms and Conditions is prepared in English only. Customers/ Participants are agreed to be bound by the Organizer Rules and Regulations, and the decisions of the Organizer.

Data Protection

1. Customers/ Participants agreed that you have read and understand the policy in this Terms and Conditions by providing personal data to the Organizer.
2. At times, the Organizer may retain third parties to process the Customers' / Participants' personal details. All such third parties are contractually obliged not to use the Customers' / Participants' personal data in any way other than that which is specified herein.
3. Under the Malaysian law, the customers/participants rights include:
 - a. the right to withdraw their personal details at any time by contacting the Organizer at marketingdp@hisense.com and providing the Organizer with their name and email address so that the Organizer may remove it.
 - b. the right to obtain a copy of the personal data which the Organizer holds about the customer (the Organizer reserves the right to charge a small fee for the exercise of this right).
 - c. the right to have incorrect personal data that the Organizer holds about the customer corrected.
4. If Customers/ Participants wishes to raise any data protection issue with the Organizer, or exercise any of his/her legal rights, please contact the Organizer at marketingdp@hisense.com
5. The Organizer takes reasonable precautions to keep the all Customers/ Participants personal data secure, and require third party data processors to do the same. Please note, however, that the Organizer may release Customers/ Participants personal data if required to do so by law, or by search warrant, subpoena or court order.